

# VALLEY COLLEGE

## CONSUMER INFORMATION NOTICE

### Prospective Students (Enrollment Period)

### Current Students Annual Notice

### Covering the Calendar Year 2026 v01

Valley College wants each student to be aware of certain consumer information that will assist them in maintaining a good educational experience. The Valley College Student Catalog and Supplements and Consumer Information documents are available on the Valley College Website ([www.valley.edu](http://www.valley.edu)) The catalog, catalog supplements, and catalog addendums are subject to change without notice. Click on Catalog <https://www.valley.edu/catalog/> Then click on the appropriate link.

Since our Consumer Information documents are subject to change, you will be directed our Consumer Information web page (<https://valley.edu/consumer-information/>) The links on the page are named in a fashion that will allow you to quickly click on the correct link to find the information you need. If the link is broken, please contact your Campus Director. Some of our links will take you directly to the College Navigator web site. **If you would like to have a paper copy of any of the documents below or that are posted on the Catalog or Consumer Information Web Page, please contact the Campus Director.**

**This document is reviewed at least once a year or when needed.**

#### **Individuals and offices responsible for disseminating consumer information:**

**Financial Information:** The Financial Aid Advisor will assist a prospective or current student in obtaining financial aid information that is required to be disclosed under the Higher Education Act. Please call the campus or stop by the institution during normal business hours. After hours may be available upon request.

**General Information or Academic Information:** The Campus Director will assist a prospective or current student in obtaining information that is required to be disclosed under the Higher Education Act. Please call the campus or stop by the institution during normal business hours. After hours may be available upon request.

#### **Main Point of Contacts:**

<b>WV locations</b> <b>Beckley Campus &amp; Martinsburg Campus</b>	<b>Ohio Locations</b> <b>Cleveland Branch Campus &amp; Fairlawn Satellite Location</b>
<p>Jamie Holliday, Campus Director Curtis Cunningham, Financial Aid Advisor 120 New River Town Center, Suite C Beckley, WV 25801 (304) 252-9547</p> <p>Marianela Alberto, Campus Director Peter Perkowski, Director- Online Division Amy Brown, Financial Aid Advisor 287 Aikens Center Martinsburg, WV 25404 (304) 263-0979</p>	<p>Amanda Long, Campus Director Melina Aguilo, Financial Aid Advisor Valley College – Cleveland 8700 Brookpark Road, Cleveland, OH 44129 (216) 453-8201</p> <p>Sharita Allen, Director of Academic Affairs Valley College – School of Nursing 2955 West Market Street, Suite R Fairlawn, Ohio 44333 (330) 997 -8900</p>

#### **Normal Business Hours:**

Valley College – Beckley, Valley College – Martinsburg, and Valley College-Fairlawn (Satellites) operating hours are at a minimum: 8am to 5pm on Mondays – Thursdays. 8am to 3pm on Fridays.

Valley College – Cleveland has extended hours for administration and is open at a minimum: 7am to 6pm Mondays – Thursdays. 8am to 3pm on Fridays.

#### **Accreditations, Approvals, Memberships and Licensure**

Valley College-Beckley, Valley College-Martinsburg, and Valley College – Cleveland are nationally accredited by the Accrediting Commission of Career Schools and Colleges (ACCSC). ACCSC contact information: 2101 Wilson Boulevard, Suite 302 Arlington, Virginia 22201. Valley College – Beckley and Valley College – Martinsburg were both recognized as School of Distinction for 2017-2018. Valley College – Fairlawn and Valley College – Fairlawn Satellite #2 are both approved by ACCSC as satellite locations.

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Valley College-Beckley and Valley College-Martinsburg are authorized to award diplomas and degrees by the West Virginia Higher Education Commission to offer Bachelor of Science degrees. Contact information: West Virginia Higher Education Commission 1018 Kanawha Blvd., East, Suite 700, Charleston, WV 25301

Valley College – Beckley and Valley College-Martinsburg are provisionally approved by the WV Board of Registered Nurses to offer the Nursing Associate Degree program.

*Beckley Campus:* The Associate nursing program at Valley College at the Beckley campus located in Beckley, WV is accredited by:  
Accreditation Commission for Education in Nursing (ACEN)  
3390 Peachtree Road NE, Suite 1400 Atlanta, GA 30326  
(404) 975-5000

The most recent accreditation decision made by the ACEN Board of Commissioners for the Associate nursing program is Initial Accreditation. View the public information disclosed by the ACEN regarding this program on the ACEN website: <https://www.acenursing.org/>

*Martinsburg Campus:* The Associate nursing program at Valley College at the Martinsburg campus located in Martinsburg, WV is accredited by:  
Accreditation Commission for Education in Nursing (ACEN)  
3390 Peachtree Road NE, Suite 1400 Atlanta, GA 30326  
(404) 975-5000

The most recent accreditation decision made by the ACEN Board of Commissioners for the Associate nursing program is Initial Accreditation. View the public information disclosed by the ACEN regarding this program on the ACEN website: <https://www.acenursing.org/>

Valley College – Martinsburg is a member of the National Council for State Authorization Reciprocity Association (SARA). Valley College is authorized to deliver distance education to students who reside in states that are also members of NC-SARA. For the most current list of states that are members of NC-SARA, visit the NC-SARA website <https://www.nc-sara.org/>

Valley College – Cleveland and Valley College- Fairlawn are approved by the Ohio Board of Career Colleges and Schools. Valley College- Cleveland's Certificate of Registration Number is #2142. The Ohio State Board of Career Colleges and Schools may be contacted at: 30 East Broad Street, Suite 2481, Columbus, OH 43215.

Valley College – Cleveland is approved by the Ohio Board of Nursing to offer Practical Nursing. Contact Information: Ohio Board of Nursing, 17 South High Street, Suite 660, Columbus OH 43215

Valley College - Cleveland is accredited by the CVTEA (Committee on Veterinary Technician Education and Activities) for its Veterinary Technician degree program. Contact Information: AVMA CVTEA Staff Division of Education and Research 1931 N. Meacham Road Schaumburg, IL 60173

Valley College – Cleveland is approved by the Ohio Department of Higher Education to offer the Veterinary Technician AAS program. Contact information: ODHE 25 South Front Street Columbus, OH 43215

In addition, the College is approved by the Ohio Department of Higher Education to offer the Cybersecurity Associate and Bachelor programs, Business Administration Associate and Bachelor programs, and Health Services Administration programs. These programs are delivered online through the main campus Valley College – Martinsburg.

Valley College programs are approved for students to use veterans' benefits. Check with the Financial Aid Department for the most up-to-date approval status of a program.

For additional information or updated information, please see <https://valley.edu/consumer-information/> **Click on Accreditations, Approvals and Memberships.**

#### **Academic programs offered at Valley College**

For detailed Program and Course Description are found in the Valley College Student Catalog. <http://www.valley.edu/catalog/> The Program Outlines and Course Descriptions include program outlines, credits, and hour per course/program, expected student learning outcomes and course descriptions. The Medical Clinical Assistant and the Veterinary Technician program both have an externship component. Information on externships is found in the Program Outline section of the Student Catalog.

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## **Diploma and Degree Academic programs**

Valley College offers blended/hybrid programs. A hybrid program is essentially a program that blends elements of online learning and traditional learning (face-to-face). Instead of taking every class in a classroom setting on campus, students will take some of their courses through online classes. Some classes may have an online and campus component.

The Medical Clinical Assistant (MCA) **diploma program** is designed to equip graduates with a broad range of skills necessary to enter the health care profession. Most of this program is offered via distance education. The clinical courses are hybrid. The lecture portion of the courses are offered online, and the clinical labs are offered at the campus. The student completes his/her externship as an approved externship site. This program is delivered by Valley College-Martinsburg via a consortium agreement with Valley College-Beckley and Valley College-Cleveland. The clinical labs take place at our Beckley, Martinsburg, Cleveland, and Fairlawn locations. Visit <https://valley.edu/programs/medical-clinical-assistant-diploma/> for more information.

The Nursing **Associate** degree (ADN) program has been designed to provide graduates with the core competencies and knowledge necessary to pass the National Council Licensure Examination for Registered Nurse (NCLEX- RN) and successfully enter the field of nursing. This program is offered at our Beckley and Martinsburg Campuses. The program does include online courses. For more information visit: <https://valley.edu/programs/nursing-associates/>

The Practical Nursing **diploma program** has been designed to provide graduates with the core competencies and knowledge necessary to pass the National Council Licensure Examination for Practical Nursing (NCLEX-PN) and successfully enter the field of nursing. This program is offered at our Cleveland Campus and Fairlawn Satellite site. The program does include online courses. For more information visit: <https://valley.edu/programs/practical-nursing/>

The Veterinary Assistant **diploma program** has been designed to provide graduates with the skills, knowledge, and core competencies necessary to effectively work as an entry-level Veterinary Assistant in a wide range of veterinary- animal based medical facilities. This program is offered at our Cleveland Campus. This program does contain online courses. For more information visit: <https://valley.edu/programs/veterinary-assistant-diploma/>

The Veterinary Technician **Associate Applied of Science (AAS) program** has been designed to provide graduates with the skills, knowledge, and core competencies that are essential to work as a Registered Veterinary Technician in a variety of animal based medical facilities. This program is offered at our Cleveland Campus. Valley College - Cleveland is accredited by the AVMA CVTEA as a program for educating veterinary technicians. Valley College - Cleveland is accredited by the AVMA CVTEA as a program for educating veterinary technicians. AVMA CVTEA (American Veterinary Medical Association Committee on Veterinary Technician Education and Activities) This program does contain online courses. For more information visit <https://valley.edu/programs/veterinary-technician/>

**Academic programs offered via 100% distance education** – Valley College – Martinsburg offers the following programs 100% online. Valley College – Martinsburg is a member of NC-SARA.

**The Business Administration AAB program** is an Academic Associate degree that is designed to equip graduates with the skills associated with operating a business or managing a department for a business. This program is intended for people who desire a concentrated program in business and prepares graduates for entry-level positions in various business settings. The emphasis of the program focuses on small business management or management of a department in an organization. Visit <https://valley.edu/programs/business-administration-training/> for more information.

**Business Administration, Bachelor of Science degree program** is designed to prepare graduates with the ability to enter an industry or advance in their current position within various professional industries, while demonstrating the knowledge, professional behavior, critical thinking, and problem-solving skills that are essential for effective outcomes in today's evolving business world. This program is intended for individuals that are seeking a multi-layered business-based education that ultimately, will allow the student to move into a variety of industries and professions at an entry-level, mid-level, management, and/or leadership role. Visit <https://valley.edu/programs/business-administration-training/> for more information.

**Cybersecurity AAS program** is designed to equip graduates with the skills to assess the security needs of computer and network systems, recommend safeguard solutions, and manage the implementation and maintenance of security devices, systems, and procedures. The program also includes instruction in computer concepts, information systems, networking operating systems, computer hardware, the Internet, software applications, help desk concepts and problem solving, and principles of customer service. Visit <https://valley.edu/programs/cybersecurity-training/> for more information.

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**Cybersecurity Bachelor of Science program** is designed to provide graduates with the ability to analyze, evaluate, and create solutions for the security, networking, and administration needs of organizations in various forms of industry. Graduates will gain the skills to create and recommend pro-active safeguards for computer and network systems and manage the design, coordination of efforts, implementation, and ongoing service of security devices, systems, networks, and procedures. The program also includes instruction in digital forensics, help desk practices, database management, security countermeasures, cyber-crime and law, emerging technologies, scripting, biometric systems, communication, and strategic thinking and decision-making. Visit <https://valley.edu/programs/cybersecurity-training/> for more information.

The **Health Services Administration Associate degree program** is an academic Associate degree program that is designed to equip graduates with the skills associated with an administrative professional position in the healthcare field. The Health Service Administration program provides students with a broad foundation of general medical administrative skills and prepares students to develop, plan and manage health care operations within health care facilities and across health care systems. The Health Services Administration program prepares students for entry-level positions in the healthcare industry including in hospitals, clinics, physicians' offices, community service organizations and insurance companies. For more information, visit: <https://valley.edu/programs/health-services-administration-training/>

The **Health Services Administration Bachelor of Science degree program** is designed to prepare graduates with the ability to enter the health industry or advance to new levels based on their current position in the health industry. This program provides students with a balanced combination of skills and knowledge that are predicated on a variety of topics that provide the framework for a Health Services professional along with a complimentary focus on the critical thinking and problem-solving skills that are essential to achieve the goals, objectives, and requirements of the organization that the Health Services professional will support. visit: <https://valley.edu/programs/health-services-administration-training/>

The **Medical Administrative Assistant diploma program** is designed to provide students with the skills necessary to obtain an entry-level position where they may perform administrative duties and provide customer service for visitor reception, patient intake and/or discharge services. The program includes instruction in medical office procedures, medical terminology, interpersonal skills, record-keeping, customer service, telephone skills, data entry, interpersonal communications skills, and applicable policies and regulations. Visit <https://valley.edu/programs/medical-administrative-assistant-diploma/> for more information.

The **Medical Front Office, Billing and Coding diploma program** is designed to provide students with the skills necessary to obtain and maintain entry-level positions in the Medical Administrative Assistant career field. The Medical Front Office, Billing and Coding program is designed to prepare students to perform medical administrative procedures for the front office with a focus on the expanded functions of insurance, patient billing, and coding for health care claims. Visit <https://valley.edu/programs/medical-front-office-billing-and-coding-diploma/> for more information.

The **Information Technology (IT) and Network Administration (ITNA) diploma program** is designed to equip graduates with the skills to create, administer and secure various types of networking structures. Students will learn to identify and assess the essential components of various types of networking systems and supporting hardware. This program will enable students to also analyze the capabilities and needs of multiple types of operating systems, and the corresponding security needs of computer and network systems in both personal and business settings. Visit <https://valley.edu/programs/it-network-administration/> for more information.

The **Information Technology (IT) and Security Administration Diploma (ITSA) diploma program** is designed to equip graduates with the skills to create, administer and secure various types of computers, technological devices, and networks. Students will learn to analyze and evaluate the essential components of various types of hardware, devices, systems and supporting hardware. This program will enable students to analyze and evaluate the capabilities and needs of multiple types of operating systems, and the corresponding security needs of computer and network systems in both personal and business settings. Visit <https://valley.edu/programs/it-security-administration/> for more information.

**Vaccination Policy:** Valley College does not have a college-wide vaccination policy. Some programs require that the students can show proof of vaccinations and immunizations. This information is in the Student Catalog and is available on this web site: <https://valley.edu/consumer-information/> Click on Vaccination Policy

**Information on Faculty members and Academic Staff is found at:**

These documents are updated often, please use the general link for the catalog web page is <https://valley.edu/catalog/> and click on the campus name. A paper copy of the document can be requested by contacting the school.

**Special Services and facilities for individuals with disability:**

Valley College abides by this policy in the administration of its student admissions, financial aid and scholarships, career placement programs, as well as in all other student-related services and educational programs and opportunities. Valley College facilities are

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equipped with ramp access from the parking lot. The classroom/student areas have extra wide hallways and doors, A.D.A. complaint-door handles, and restrooms to facilitate students who use wheelchairs. Read more about Valley College's Students with Disabilities Policy at <https://valley.edu/consumer-information/> Click on Students with Disabilities Policy

### **Copyright infringement policies**

The purpose of the Valley College (VC) Copyright Compliance Policy is to provide a summary of U.S. copyright law as it relates to Valley College. This policy attempts to provide practical advice and procedures on copyright-related matters. It is not a substitute for legal advice, and proper legal advice should be obtained when necessary. The Campus Director will serve as the Valley College Copyright Officer and will assist staff, faculty and students in these matters. For more information, please see <https://valley.edu/consumer-information/> Click on Copyright Infringement Policy

### **Transfer of credit policies**

Students interested in obtaining advanced standing or receiving credit transfers for courses taken at another college or post-secondary institution, in service schools and/or in Military Occupational Specialties (MOS) should contact the Admissions Representative prior to the first day of class. For more information, please see <https://valley.edu/consumer-information/> Click on Transfer of Credit Statement

Study abroad credit policies: Valley College does not participate in Study Abroad.

**Written arrangements with other institutions:** Articulation agreements are formal partnerships between our institution and other colleges that help students transfer credits smoothly and efficiently. Blue Ridge Community and Technical College entered an articulation agreement with Valley College for the Cybersecurity Associate to Cybersecurity Bachelor program offered at Valley College. South Hills School of Business & Technology entered into an articulation agreement with Valley College for the Business Bachelor program offered at Valley College. Valley College entered into an articulation agreement with Hilbert College for the Business Associate and Business Bachelor programs offered at Valley College. Please note that these agreements do not guarantee the transfer of some or all credits to Valley College. The Articulation Agreements are not for indefinite duration and may terminate at any time. For more information, please see <https://valley.edu/consumer-information/> Click on Articulation Agreement.

### **Student Outcomes**

Valley College is required to participate in the Integrated Postsecondary Education Data System (IPEDS) which is a system of interrelated surveys conducted annually by the National Center for Education Statistics (NCES), a part of the Institute for Education Sciences within the United States Department of Education. Please visit the College Navigator Website at: <http://nces.ed.gov/collegenavigator> for more statistical information about the institution.

Student Diversity information is available on the College Navigator website. Diversity statistical information includes the percentage of enrolled, full-time students who are male, female or not specified, and self-identified members of a major racial or ethnic groups and Federal Pell Grant recipients.

When you visit the College Navigator site and search for one of our schools, use the following school names:

Valley College – Beckley  
Valley College – Martinsburg  
Valley College – Cleveland

### **Institution's retention rate as reported to IPEDS**

Retention rates measure the percentage of first-time students who return to the institution to continue their studies the following fall. These rates only measure first-time students never having attended college before. Therefore, these rates do not reflect an accurate retention rate of the entire student body. Retention rates measure the percentage of first-time students who return to the institution to continue their studies the following fall.

Beckley: <https://nces.ed.gov/collegenavigator/?q=Valley+College+-+Beckley&s=WV&id=377652#retgrad>

Martinsburg: <https://nces.ed.gov/collegenavigator/?q=valley+college+-+martinsburg&s=all&id=377661#retgrad>

Cleveland and Fairlawn: <https://nces.ed.gov/collegenavigator/?q=Valley+College+-+Cleveland&s=OH&id=494250#retgrad>

### **Institution's completion or graduation rate, and if applicable, its transfer-out rate for certificate- or degree-seeking, first-time, full-time undergraduates (reported to IPEDS) (Student Right to Know)**

IPEDS Completion or Graduation Rates and Transfer Rates are based on statistics of students who entered Valley College as first-time, full-time students during a specified period. The completion or graduation rates do not include part-time students or transfer students. Therefore, these rates do not reflect an accurate retention rate of the entire student body.

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Beckley: <https://nces.ed.gov/collegenavigator/?q=Valley+College+-+Beckley&s=WV&id=377652#retgrad>

Martinsburg: <https://nces.ed.gov/collegenavigator/?q=valley+college+-+martinsburg&s=all&id=377661#retgrad>

Cleveland: <https://nces.ed.gov/collegenavigator/?q=Valley+College+-+Cleveland&s=OH&id=494250#retgrad>

A notification is sent out to students on or before July 1, 20XX. The link to that document is [www.valley.edu/srtk](http://www.valley.edu/srtk)

### **Graduation and Employment Information as reported to ACCSC.**

Valley College is required to submit its Graduation and Employment information (data) to its accreditor, ACCSC, as part of its Annual Report. The Graduation and Employment Charts are submitted by program. The data reflects all students enrolled in a program for a specific cohort. The chart at the website provided shows the benchmark set by ACCSC and the Graduation and Employment rates achieved by Valley College. Visit <https://valley.edu/consumer-information/>

Click on Student Outcomes – Graduation, Employment (Placement) and Licensure Rates (ACCSC) for the outcomes. Click on Graduation & Employment Rates Methodology (ACCSC) for an explanation of how the outcomes percentages were determined.

**Types of employment (Job Titles) are found in our student catalog under each program.** <https://valley.edu/catalog/> A key search word would be CIP Code.

### **Types of graduate and professional programs in which graduates of the institution’s four-year degree programs enroll (if applicable)**

Valley College does not offer graduate or professional programs.

### **Institution’s annual security and fire safety reports**

The “Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act,” requires institutions of higher education to collect and annually report campus security statistics. Valley College does not have residential student housing. The following reports are included in the Annual Security and Fire Safety Report:

- 1) Title IX Compliance – The Valley College’s Title IX and the Violence Against Women Act Policy, Procedure and Notice of Petitioner’s Rights
- 2) The Drug and Alcohol Abuse Prevention Policy is also part of this report.
- 3) Campus Emergency Preparedness Plan.

The most current report is available at <https://valley.edu/jeanne-clery-disclosure/>  
This report is updated annually on or before October 1<sup>st</sup>, 20XX.

The most current Drug and Alcohol Abuse Prevention Report is available at <https://valley.edu/drug-alcohol-prevention/>  
This report is updated annually on or before August 1<sup>st</sup>, 20XX.

The most recent Campus Emergency Preparedness Plans are located at [Emergency Preparedness Plan - Valley College](#)  
Plans are generally updated in September of the current year.

The most current Anti-hazing Policy is available at <https://valley.edu/consumer-information/> Click on Anti-Hazing Policy  
This report is updated bi-annually in January and August.

### **Institution’s report on athletic participation rates and financial support data**

Valley College does not have an athletic program.

### **Student Activities:**

Valley College participates in community service projects throughout the year. Student activities vary from campus to campus. Click on [Community Involvement - Valley College](#) to see photos of recent activities. Also click on **Student Activities** located on the <https://valley.edu/consumer-information/> web site.

### **Family Education and Privacy Act (FERPA) Student’s Rights**

Protecting your privacy is important to us. We collect information from you because you are a Valley College student or are considering becoming a Valley College student. Information security is a high priority at Valley College. We maintain physical, electronic and procedural safeguards that comply with federal regulations to guard your non-public personal information we collect. Confidentiality is

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observed by our employees. This information is found on the Valley College's Consumer Information web site <https://valley.edu/consumer-information/>

## **Financial Aid**

Financial Information is available on our web site and Valley College Student Catalog. The Financial Aid Office is open from 8:00 AM to 5:00 PM, Monday through Thursday and 8:00 AM to 3 PM on Fridays. Evening times may be available by appointment only.

**Financial Assistance Information:** <https://www.valley.edu/financial-aid/>

**Student Financial Assistance Programs and Eligibility** <https://www.valley.edu/financial-aid/>

**Cost of Attendance (including estimates of tuition/fees, books and supplies, room and board, transportation costs (commuting) if application, and any additional costs associated with the program in which the student is enrolled or expressed an interest.** <https://valley.edu/consumer-information/> Click on Cost of Attendance.

Valley College Book List by Course: <https://valley.edu/consumer-information/> Click on Valley College Book List by Course.

**Refund Policy and Student Withdrawal Procedures and Return of Title IV Funds Requirements: Please see the Student Catalog.** <https://www.valley.edu/catalog/>

The **Refund Policy** may also be found at <https://valley.edu/consumer-information/> Click on Refund Policy

**Entrance Counseling:** <https://www.valley.edu/federal-student-aid-links/> Click [Log in to Start Entrance Counseling | Federal Student Aid](#) Reference Material: [Home | Federal Student Aid](#)

**Exit Counseling:** <https://www.valley.edu/federal-student-aid-links/> Click [Log in to Start Exit Counseling | Federal Student Aid](#) Reference Material: [Home | Federal Student Aid](#)

**Loan Repayment Information:** <https://www.valley.edu/federal-student-aid-links/>

**Veterans and Military Personnel:** <https://www.valley.edu/veterans-benefits/veterans-benefits-aid/>

Valley College provides the **College Financing Plan** to Military Service Personnel and Veterans. The College Financing Plan is designed to provide information to prospective students about costs and financial aid. The College Financing Plan is available to other students/prospective students upon request. For more information regarding Financial Aid Consumer Information please go to this web site: <https://www.valley.edu/veterans-benefits/consumer-information-for-veterans/>

Federal Work Study program. The Federal Work Study Program provides jobs for eligible students to earn funds to pay a portion of their educational expenses. For more information, please see <https://valley.edu/financial-aid/>.

Net Price Calculator is a tool that allows current and prospective students, families, and other consumers to estimate the net price of attending a particular college or career school. Click on the links below.

- Net Price Calculator for Valley College Beckley: click on [Net Price Calculator for Valley College Beckley](#)
- Net Price Calculator for Valley College Martinsburg: [Net Price Calculator for Valley College Martinsburg](#)
- Net Price Calculator for Valley College Cleveland and Valley College School of Nursing (Fairlawn): [Net Price Calculator for Valley College Cleveland \(and Fairlawn\)](#)

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